

Play: Never Press My Button

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School: Diocesan Boys' School

Scene 1

1. Cashier Where's your spirit, everyone? Waves of people are coming over from their Midnight Mass. You! Stop standing like a dork and put more fries in from the freezer already. And you! Get the ketchup out of the storage! People have been waiting for a refill for 20 minutes! (throwing his arms in the air) Pick up the pace! Otherwise, no one is going to receive the Christmas bonus if the eaters down the line are not satisfied. Does anybody here not hear me? (spotting his colleague struggling with the fries) Hey, what are you doing?

(CASHIER hurries away from his post to help a staff member pull a bag of fries out of the fridge. At this moment, CUSTOMER, with small steps approaches the counter.)
2. Customer Excuse me?
3. Cashier (sighs) Ok, hurry up and get someone else to help you sort that first. (CASHIER straightens his shirts and puts on a smile, showing a dramatic change in demeanour) Hi welcome to Mickey D's, what can I get you?
4. Customer It's a good early morning to you. Am I standing in the right line to order?
5. Cashier (Puzzled, CASHIER takes a look at the line, thinking something has happened.) Yes, Of course you are. Merry Christmas. May I get your order?
6. Customer First, may I know if my ticket number is going to be an odd one? I can't eat anything that comes with an even-numbered ticket on a Monday.
7. Cashier Well, that is not mission impossible. (CASHIER pretends to input some buttons on the cash register) Consider it a seasonal gift from a 24-7 restaurant. (CUSTOMER notices the line on the floor) So what would you-
8. Customer I'm sorry. Just wait for a second.

(disappearing from the counter to check if his feet are on the line perpendicular to the cashier counter by using a ruler to the confusion of CASHIER. CASHIER peers down to check on CUSTOMER.)
9. Cashier Um, sir? Is everything alright? Did you drop something?
10. Customer (relieved) Finally. It's all good now.
11. Cashier (concerned and slightly creeped out) Do you need some extra help? If you could kindly step aside first and let the customers behind you place their order, I'll ask my colleagues to come over and give you some assistance.
12. Customer Oh no, I wouldn't go that far. (clenching his fists) That will make me run a higher risk of not getting my ticket which ends with an even number.

13. Cashier (taking a deep breath) So, how about - (cut off by the jumpy customer)
14. Customer I'll have an ice free coke zero (CASHIER surprised, starts punching out CUSTOMER's order on the machine.) going with a double onion cheeseburger and fries - (catching sight of something not properly positioned from the corner of his eyes) Excuse me, but the lid for the sundae sauce is open, can you please close it? I cannot proceed with my order at the sight of this.
15. Cashier Ok sure, (CASHIER hurriedly places the lid on) Now that I've fixed it, what do you want?
16. Customer Ah yes, please - (noticing something irritating when looking up and checking the dashboard) Ah wait, it seems the menu is glitching itself... (pants heavily)
17. Cashier (showing a hint of impatience) Here's a plastic menu. Your order?
18. Customer Ah yes, please make sure that the drink is 85% full and the fries are unsalted. For the burger, please take away a piece of cheese, and put extra onion and ketchup on the other, the onions being the raw sliced ones. (CASHIER takes a while to punch out and make the changes to the rest of his order.)
19. Cashier Alright so a double cheese meal-
20. Customer I believe I started with my beverage.
21. Cashier (trying to stay composed) OKAY, a Coke Zero with no ice-
22. Customer Ice free
23. Cashier (annoyed) An ice free coke zero with a double cheeseburger-
24. Customer A double onion cheeseburger
25. Cashier (churning out the words with frustration) An Ice free coke zero that's 85% full with a double onion cheeseburger-
26. Customer I'm sorry, but please mention the 85% last. Oh, and it's *going* with.
27. Cashier (rolling his eyes and faking a gentle laugh) An ice free coke zero going with a double onion cheeseburger and fries which are unsalted-
28. Customer No no, that's when you mention the 85%.
29. Cashier (passive aggressive) An ice free coke zero going with a double cheeseburger and fries, the drink is 85% full and the fries are unsalted. For the burger take away a piece of cheese and put extra onion and ketchup on the other, the onions being the raw sliced ones. Will that be all sir?
30. Customer Of course not! I also have my membership card right here which should have a coupon saved for this entire thing-
31. Cashier SORRY, our DEAR CUSTOMER, but this restaurant is not part of the program. That will be 42 dollars sir - and here's the receipt.

32. Customer (CUSTOMER receives the receipt as CASHIER makes a sigh of relief. CUSTOMER stares at the receipt.) Oh my god. (grimaces) The ticket says 517. I can't. I refuse to take it. I just can't. Is there a way that I can-
33. Other customers What now!?! (The OTHER CUSTOMERS start pushing towards the front) Hey! How about us? We've been waiting for forever!
34. Cashier Stop shoving people! Shush! I'm closing the counter if anyone here- (shouting) You know what? I've had it with you people! I'm out here working on a Christmas night and all I'm seeing is this wrong that wrong or whatever! You want to know what's wrong? You lot spending your Christmas at a Mackeys, that what! Why don't you spend it with your family or something huh? Do you have to be in my restaurant? Not to mention where in the world is that ketchup? Can't you just bring it here already, how hard is it to get some simple ketchup?
35. Customer (breaking the awkward silence) I would like to order again. That will make MY ACTUAL order the even-numbered one.
36. Cashier (completely agitated) What now? You're putting me in a very difficult position. Couldn't you see what's happening to me and the ones behind you?
37. Customer Merry Christmas.
38. Cashier (confused) Alright, you're losing me here.
39. Customer I think I'm not. I'm still standing on the line, ordering. (pointing at the floor and gesturing to the CASHIER to check the line) I'll pay for both meals. You'll take the 517 and I'll take my 518. Consider it a seasonal gift from a cranky customer who just wants the things the way they are.
- (A staff member finally runs up, carrying a box of ketchup packets. He then hands CASHIER the two meals before hurrying off again. CASHIER looks at the bags, checks the receipt for 518, and hands it over to CUSTOMER.)
40. Cashier (professional) Here's your new receipt, Sir. Thank you. (Motioning the customer behind to come up and order) Hello Madam, Merry Christmas. How may I take your order?
- (End)